


CLASS:XII  
SUBJECT: BUSINESS STUDIES  
MONTH: JUNE 2024

Q.N	TYPE OF QUESTION	QUESTION	OPTIONS PROVIDED	CORRECT OPTION	EXPLANATION
1.	MCQ	<p>Appliances India Ltd. is engaged in manufacturing and distribution of home Appliances since 1987. It has a good name in the market as the company is producing good quality appliances. It has separate departments for manufacturing, finance, sales, maintenance services and technical services to achieve specialization.</p> <p>Since the areas of operations of the company have increased and customers have become more demanding, the company decided to modify the existing principle of management to meet the changing requirements of the environment.</p> <p>State the general principle of management which the company wants to modify to meet the changing requirements.</p>	<p>a. Unity of Command b. Unity of Direction c. Authority and responsibility d. Division of work</p>	d.	<p>According to the division of work, the entire task or unit of work should be divided into tiny tasks or units, and instead of allocating the entire task or unit of work to one person, one task or unit of work should be assigned to one person based on the person's capability, qualification, and experience. When work is separated into categories based on qualifications, specialization occurs naturally. In the above mention scenario, the general principle of management the company wants to modify to meet the changing requirements is 'Division of work'</p>

2	MCQ	Principles of management equip the managers to foresee the cause and effect relationships of their decisions and actions so that the wastages associated with a trial and error approach can be overcome. Identify the point of significance of principles of management highlighted here.	<ul style="list-style-type: none"> <li>a. Management training, education and research</li> <li>b. Fulfilling social responsibility</li> <li>c. Optimum utilisation of resources and effective administration</li> <li>d. Provide managers with useful insight into reality</li> </ul>	c	The management principle emphasizes the organization's planned activities and orderly arrangement of workers and materials. Principles are designed to get maximum benefits from human efforts and other resources. Hence, option (C) is the correct answer.	
3	MCQ	Different techniques were developed by Taylor to facilitate principles of scientific management. One of them is 'Fatigue Study'. What is the objective of this study?	<ul style="list-style-type: none"> <li>a. To maintain the efficiency level of workers.</li> <li>b. To determine the number of workers to be employed</li> <li>c. To formulate suitable incentive schemes</li> <li>d. To calculate the labour costs</li> </ul>	a	The main objective of fatigue study is to maintain the efficiency level of workers	

4	MCQ	This technique of scientific management helps in development of the concept of assembly line which is widely used in automobile companies these days as well. Identify the technique.	<ul style="list-style-type: none"> <li>a. Motion study</li> <li>b. Standardisation and simplification of work</li> <li>c. Method Study</li> <li>d. Time Study</li> </ul>	c	Taylor devised the concept of assembly line by using method study.	
5	MCQ	The principles of management are said to be flexible as	<ul style="list-style-type: none"> <li>a. they aim at influencing behaviour of human beings.</li> <li>b. they are general guidelines to action, but do not provide readymade solutions to management problems</li> <li>c. they can be modified by the manager when the situation so demands</li> <li>d. their application is dependent upon the prevailing</li> </ul>	c	The principles of management are not rigid prescriptions, which have to be followed absolutely. They are flexible and can be modified by the manager when the situation so demands.	

			situation at a particular point of time			
6	MCQ	Every year a meeting is organized in the lawns of the owner of a company. In this meeting the owner of the company grants some funds for the benefit of the families of the employees. The employees on the other hand never resist any change or put excessive demands. The general environment in the company is very supportive to the employees. Which principle of management is discussed here?	<ul style="list-style-type: none"> <li>a. Development of each and every person to her/his greatest efficiency</li> <li>b. Harmony, not discord</li> <li>c. Cooperation, not individualism</li> <li>d. None of the above</li> </ul>	b	Taylor emphasised that there should be complete harmony between the management and workers. Management should share the gains of the company, if any, with the workers. At the same time workers should work hard and be willing to embrace change for the good of the company. Both should be part of family	
7	MCQ	Vijay Purchased the raw material (required by company in which he is a purchase manager) at a higher price from a relative. Which principle is violated here.	<ul style="list-style-type: none"> <li>a. Discipline</li> <li>b. Equity</li> <li>c. Subordination of Individual interest to general interest</li> <li>d. Order</li> </ul>	c	According to Fayol the interests of an organisation should take priority over the interest of an individual employee.	
8	ASSERTION REASON	Assertion: Gang plank permits direct communication between the employees working in different positions without violating the scalar chain.	<ul style="list-style-type: none"> <li>a. Both Assertion (A) and Reason (R) are True and Reason (R) is the correct explanation of Assertion (A)</li> </ul>	a	<ul style="list-style-type: none"> <li>a. Both Assertion (A) and Reason (R) are True and Reason (R) is the correct explanation of Assertion (A)</li> </ul>	

		Reason: Gang plank is a shorter route and has been provided so that communication is not delayed.	<ul style="list-style-type: none"> <li>b. Both Assertion (A) and Reason (R) are True and Reason (R) is not the correct explanation of Assertion (A)</li> <li>c. Assertion (A) is True but Reason (R) is False.</li> <li>d. Assertion (A) is False but Reason (R) is True</li> </ul>			
9	SOURCE BASED	 <p>Identify the principle of Fayol illustrated by the picture given above.</p>	<ul style="list-style-type: none"> <li>a. Discipline</li> <li>b. Unity of Command</li> <li>c. Order</li> <li>d. Unity of Direction</li> </ul>	b	According to Unity of Command there should be one and only one boss for every individual employee. Dual subordination should be avoided. This is to prevent confusion regarding tasks to be done.	
10	MCQ	Which principle of management is violated in the lines, "overall pay and compensation provided by the company helps the employees to maintain a decent level of living and it is well within the paying	<ul style="list-style-type: none"> <li>a. Remuneration of Employees</li> <li>b. Initiative</li> <li>c. Equity</li> </ul>	c	Principle of Equity emphasises kindness and justice in the behaviour of managers towards workers. There should be no discrimination against anyone on	

		capacity of company. Also, it is known that the pay for men is more than the compensation paid to women”?	d. Stability of personnel		account of sex, religion, language, caste, belief or nationality etc	
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